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PGY2 PROGRAM INFORMATION

RESIDENCY QUICK FACTS

Type/duration: PGY2 Ambulatory Care/12 months
Number of positions: 1
Application deadline: 01/05/2027
Start date: 7/6/2027
Interview and CV required: Yes
Letters of recommendation: 3

Residency Program Director
Nicole Lentz, PharmD, BCACP, AAHIVP
Manager of Pharmacy Academics
(414) 225-1535
nicole.lentz@viventhealth.org

ASHP Accreditation Status:
Accredited

ABOUT VIVENT HEALTH

At Vivent Health, we are on a mission to end HIV/AIDS. We do this by providing integrated, personalized, judgment-free healthcare, social services, and effective prevention strategies. We are a multi-state organization, but our approach is community-driven - we meet people where they're at, providing access to the personalized care and resources they need. Whether it's HIV or PrEP care, STI/HIV testing and treatment, or critical social services, we are here to help you live your healthiest life. In addition to expert HIV medical treatment, we also deliver primary care that includes the diagnosis and treatment of general health and chronic health conditions, including those that require a specialist.



VIVENT HEALTH ANTHEM VIDEO

<https://youtu.be/CC6fZEDougE>



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VIVENT HEALTH STATEMENT ON DIVERSITY, EQUITY, INCLUSION & BELONGING

Vivent Health strives to nurture and empower an inclusive environment in which everyone is recognized, valued, and respected for their contribution regardless of the color of their skin, their gender identity or gender expression, where they live, or who they love. Leveraging the diversity of our organization is essential to our ability to strengthen the pursuit of our mission and the accomplishment of our vision - a world without AIDS.

The Vivent Health workforce demonstrates strong diversity. About 47% of the workforce identifies as non-white, which includes 21% of employees who identify as Black/African American and 14% identifying as Hispanic or Latino. Employee-led resources groups provide space for comradery amongst those with shared culture and experiences. These groups also provide a platform to share with and educate others within the organization about the challenges and triumphs uniquely affecting them, fostering allyship.



PHARMACY DEPARTMENT

The Vivent Health pharmacy department provides comprehensive outpatient services to patients within our integrated health center with the goal of achieving optimal medication therapy outcomes for all patients. To achieve this goal, pharmacists provide clinical services from both the medical clinic and the pharmacy, as well as distributive services to support seamless care in our fully integrated model. Clinical pharmacists working under a broad scope of practice provide direct services for many conditions including, but not limited to: diabetes, hypertension, cardiovascular disease prevention, HIV/AIDS, anticoagulation, asthma/COPD, and smoking cessation. Additionally, the Milwaukee and Madison pharmacies are accredited with HIV distinction through the Accreditation Commission for Health Care and serve 2500 patients throughout the state of Wisconsin. The pharmacy department has an active role in organization-wide committees and supports ongoing expansion at Vivent Health.

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PGY2 PROGRAM SUMMARY

PGY2 PROGRAM PURPOSE

PGY2 pharmacy residency programs build on Doctor of Pharmacy (PharmD) education and PGY1 pharmacy residency programs to contribute to the development of clinical pharmacists in specialized areas of practice. PGY2 residencies provide residents with opportunities to function independently as practitioners by conceptualizing and integrating accumulated experience and knowledge and incorporating both into the provision of patient care or other advanced practice settings. Residents who successfully complete an accredited PGY2 pharmacy residency are prepared for advanced patient care, academic, or other specialized positions, along with board certification, if available.

PGY2 PROGRAM REQUIREMENTS

1. Completion of all required learning experiences
2. Documentation of duty hours, 52-week duration of program
3. Achieved for residency status for all R1.1 ASHP objectives
4. Achieved for residency status for 90% of all other required ASHP objectives
5. No objectives rated as "needs improvement" by end of program
6. Residency research project including a poster or platform presentation and a manuscript style final report
7. Development or enhancement of an ambulatory care pharmacy service
8. Develop or revise and implement an administrative or quality-focused policy or procedure
9. Complete four presentations on disease state updates, in addition to required presentations imbedded within individual learning experiences
10. Complete learning experience, preceptor and self-evaluations as assigned

CLINICAL EXPERIENCES

MEDICAL HOME CLINIC:

Cardiology
Endocrinology
Men's, Women's, and
Transgender Health
Pulmonology

GASTROENTEROLOGY

GERIATRICS

INFECTIOUS DISEASES

PSYCHIATRY

SPECIALTY PHARMACY



LONGITUDINAL EXPERIENCES

ADMINISTRATION and QUALITY, EDUCATIONAL ACTIVITIES, RESEARCH

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ADDITIONAL PROGRAM INFORMATION

ELECTIVES:

Potential elective experiences will be considered based on resident interest and preceptor availability.

SALARY/BENEFITS:

Residents receive \$55,120/year and the option of Vivent Health Employee Benefits including medical, dental and vision coverage.

CONFERENCES/INTERVIEWS:

The resident does not have any pre-set conference travel requirements. If a research presentation is accepted at a conference, the program will financially support the conference attendance (registration, lodging, travel, meal per diem). Additional conference attendance and interview leave will be granted at the discretion of the Residency Program Director and must be within ASHP and Vivent Health Human Resource policies.

VACATION/HOLIDAYS:

Vivent Health Clinics and Pharmacies are open Monday – Friday excluding 12 company-paid holidays. Residents will receive 10 days paid time off.



PGY2 APPLICATION INFORMATION

APPLICATION INFORMATION

Applicants must be a PharmD graduate of an accredited college of pharmacy and be participating in or have completed an ASHP-accredited PGY1 pharmacy residency program or one in the ASHP accreditation process (candidate or preliminary accreditation status), unless otherwise approved by ASHP as a PGY2 residency application candidate. Applicants must be eligible for licensure in Wisconsin. The Phase I application deadline is January 5, 2027 and all materials must be received by that date to ensure the application is considered. Applications should be submitted electronically through ASHP PhORCAS.

No person at Vivent Health will solicit or accept any ranking-related information from any applicant.

REQUIRED APPLICATION MATERIALS INCLUDE

1. Letter of intent, not to exceed one single-spaced page, highlighting your strengths as a candidate as well as your interest in Vivent Health. Please follow these instructions while writing your letter of intent:
 - i. Formal heading with addresses is not needed
 - ii. Letter should be addressed to Members of the Residency Advisory Committee
 - iii. Margins should be set no less than "Narrow" (0.5" all around)
2. Curriculum Vitae
3. Three letters of reference using the PhORCAS Standardized Reference Template
4. Official college of pharmacy transcript

Each residency candidate is responsible for properly completing the online application, sending fees to PhORCAS on time, and regularly checking the status of their file online by logging onto PhORCAS web application. The Residency Advisory Committee reserves the right to review each application on a case-by-case basis.

INTERVIEW FORMAT

Vivent Health will be conducting residency interviews in a virtual format for 2027. Candidates will have an opportunity for an optional in-person site tour.

PROGRAM CONTACT

Residency Program Director

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OUR TEAM

TONY FIELDS

CHIEF PHARMACY OFFICER



Tony serves as the Chief Pharmacy Officer at Vivent Health. He graduated with his PharmD from University of Wisconsin School of Pharmacy. Tony initially began his career with Walgreens, progressing from a Pharmacy Technician to Pharmacy Manager to District Manager and eventually served as the Regional Healthcare Director. Tony joined the Vivent Health team in 2018 and values a team-based approach to care and services at Vivent Health.

CURRENT RESIDENT

WEB CLEVELAND



Web is a PGY2 Clinical Pharmacy Resident with Vivent Health. After serving in the U.S. Navy, they discovered a passion for helping others through compassionate patient care and community engagement. Web earned their Doctor of Pharmacy degree from the University of Colorado Anschutz Medical Campus Skaggs School of Pharmacy and Pharmaceutical Sciences. They are committed to providing high-quality, patient-centered care while collaborating with interdisciplinary healthcare teams. Their professional interests include HIV care, LGBTQIA+ health, and community outreach.

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PRECEPTORS

HAILEY KEESER



Hailey is a Clinical Pharmacist with Vivent Health. She works directly with the medical care team to ensure medications contribute to optimal health outcomes. Additionally, she works with the medical team to independently manage anticoagulation, diabetes, hypertension and tobacco cessation. She earned her pharmacy degree from the University of Wisconsin-Madison and completed her pharmacy residency in Milwaukee with Vivent Health. Her professional interests include HIV care, LGBTQIA health, and population health. She enjoys working with Vivent Health's diverse group of providers and patients to pursue equitable access to quality health care.

HALEY SEDO



Haley is a Clinical Pharmacist at Vivent Health. She collaborates with the medical team in Milwaukee, WI to independently manage chronic disease states and to improve population health outcomes. She also provides clinical pharmacy services remotely to our clinic in Austin, TX. Haley earned her pharmacy degree from the Medical College of Wisconsin, completed her PGY-1 residency with El Rio Health and the University of Arizona, and completed her PGY-2 ambulatory care residency with Vivent Health. Her professional interests include HIV care, diabetes, and pulmonary care, and she enjoys working on improving quality outcomes through collaboration with the diverse teams at Vivent Health.

NICOLE LENTZ



Nicole has been a pharmacist with Vivent Health since 2012 and currently serves as the Director for the PGY2 Ambulatory Care Residency Program. She graduated with her Doctor of Pharmacy degree from the University of Wisconsin School of Pharmacy and is a Board-Certified Ambulatory Care Pharmacist. She is also certified as an HIV Expert through the American Academy of HIV Medicine. Since her student internship rotation at a pharmacy specializing in HIV medications, she has been passionate about quality, comprehensive HIV care. She finds great reward participating in the interdisciplinary, medical home model of care, largely for an underserved population. Nicole eagerly serves as a preceptor for the pharmacy residency program and for many schools of pharmacy. Nicole's passion is to create, elevate and maintain collaborative partnerships and activities throughout Vivent Health – both with internal and external stakeholders.

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ANN SCHNEPF-VISOR



Ann has been the pharmacy manager at Vivent Health Pharmacy in Madison, WI since 2017. She graduated with her Doctor of Pharmacy degree from the University of Wisconsin School of Pharmacy and is certified as an HIV Expert through the American Academy of HIV Medicine. Her passion for working with underserved populations and patients living with HIV began in pharmacy school while doing a rotation with AIDS Resource Center of Wisconsin and continues as the organization has expanded into Vivent Health. Ann enjoys collaborating in a multidisciplinary environment and sharing her administrative experience with students and residents.

DAN SCALES



Dan Scales is a pharmacist with Vivent Health currently working as the Director of Clinical Pharmacy. He presently oversees Vivent Health's Clinical Pharmacists and its clinical pharmacy operations and is tasked with developing special projects that continue to build the bridge between pharmacy and the rest of Vivent Health's integrated Health Center. Previously he founded and operated Scales Pharmacy, an independent community pharmacy with emphasis on HIV care and prevention, as well as gender identity and sexual health. His passions are LGBTQIA health and advocacy and driving the practice of pharmacy forward.