



March 2024

Dear UNIFIED HIV Health and Beyond Client,

As one of UNIFIED's clients, we're writing to share some exciting news we hope will improve your care. Recently, our Board and leadership made the decision to transform and expand UNIFIED by merging with Vivent Health.

Why Vivent Health?

UNIFIED is partnering with Vivent Health so we can offer you more of the services you may need. With Vivent Health, in the coming months, UNIFIED will start to offer you doctors, nurses, mental health professionals and pharmacy services alongside case management, a food pantry and housing programs. All these services and the UNIFIED staff who deliver them will all be working together, in one place. This new level of care will be available to you through our merger with Vivent Health.

What does this mean for you?

You will still be able to get the same great care you've always received from UNIFIED. The programs and services we offer today will still be here. And while there will be changes in who is providing the services, we believe this merger will make our care for you better in the future.

More services for you: This merger will enable us to offer you a broader range of health care and social services. These services can include medical care, dental care, mental health care, a pharmacy, a food pantry, case management, housing assistance, and legal services. We will also offer HIV prevention services, including PrEP and other harm reduction services for people who may be vulnerable to HIV.

A care team just for you: Vivent Health uses a team-based approach to HIV care and treatment. This means you will have a team of experts in HIV health care and services working together to provide you with the care you need to achieve your health goals.

Great care, now and in the future: Your care is our top concern. Please know that *there will be no interruption in your care and the services we provide.*

There will be changes that will happen soon, including changes in the staff who work at UNIFIED. This means you may have a new case manager. Rest assured though that you will continue to receive the same personalized care you receive now.

We know you may have questions about this transition, so please feel free to reach out to us at **877-266-1821** or **UNIFIED@ViventHealth.org**.

Thank you for being a part of the UNIFIED family. We are excited about the opportunities this merger brings and the positive impact it will have on your health and well-being.

Sincerely,

Your care team from UNIFIED HIV Health and Beyond and Vivent Health

