

## Who is Vivent Health?

Vivent Health provides health care and social services to people living with HIV. These services can include medical care, dental care, mental health care, a pharmacy, a food pantry, case management, housing, and legal services. We also provide HIV prevention services, including PrEP to people who are at risk for HIV.

## What is Vivent Health's model of care?

Vivent Health uses a team-based approach to HIV care and treatment. This means you will have a team providing you with the care you need to achieve your health goals.

## What care and services does Vivent Health provide?

Vivent Health offers many services and programs, all working together for you, including:



**Medical Care:** At Vivent Health, you can get your HIV care and general health care needs met. Our providers are committed to providing care to help you meet your health goals.

**Dental Care:** Our dental team provides regular cleanings, fillings, and even dentures, in a comfortable, welcoming way.

**Behavioral and Mental Health Care:** Vivent Health offers a broad array of services to help people living with HIV address their behavioral and mental health care needs. We offer therapy, psychiatry, drug treatment, and neuropsychological testing to improve quality of life and overall wellness.

**Pharmacy:** Vivent Health offers an on-site HIV pharmacy to meet your medication needs. Pharmacy staff help people living with HIV and folks on PrEP get the medications they need for HIV, PrEP and other health care needs.

**Case Management:** Our case managers connect people living with HIV to other Vivent Health services and to community resources, providing information and support along the way.

**Legal Services:** Either through our own team of lawyers or connections to local legal program partners, Vivent Health helps people living with HIV with needed legal documents, and legal help in taking care of housing issues, estate planning documents, and discrimination.

**Housing Assistance:** Vivent Health helps people living with HIV find and maintain safe, stable, and affordable housing. Services include referrals to local programs, and in some locations, financial assistance to help with housing costs.

*Food Pantry:* Vivent Health offers healthy food options to people living with HIV through a “client choice” model, meaning that people choose their own food while shopping in the pantry.

*Prevention:* Vivent Health provides free, confidential rapid HIV and hepatitis C testing, safer sex materials including condoms, harm reduction services for people who use injection drugs, and connection to PrEP (including PrEP in our clinics and pharmacies).

*Lifepoint Program:* Vivent Health’s judgment-free syringe services program provides free syringes, safe syringe disposal, safer injection supplies, overdose prevention, Narcan, and harm reduction training and resources.

**What if a patient cannot afford health care services? Does Vivent Health offer sliding scale fees?**

Vivent Health believes in full access to needed health care, and never turns anyone away based on inability to pay or past due charges. Like any other health care provider, fees are billed to Medicaid, Medicare, and insurance plans. Through Ryan White funding that Vivent Health receives, we can support people who do not have or cannot access health insurance. For people with low or no income, Vivent Health makes sure that a person’s financial situation does not impact the care we provide.

**Where will the new UNIFIED Vivent Health staff be located?**

Our Vivent Health staff will be local, with a home office at UNIFIED in Detroit and a smaller office in Ypsilanti. People living anywhere in the metro Detroit area and Southeast Michigan can access Vivent Health services in person or virtually.