



PGY2 PROGRAM INFORMATION

RESIDENCY QUICK FACTS

Type/duration: PGY2 Ambulatory Care/12 month
Number of positions: 1
Application deadline: 1/5/2025
Start date: 7/7/2025
Interview and CV required: Yes
Letters of recommendation: 3

Residency Program Director

Nicole Lentz, PharmD, BCACP, AAHIVP
Manager of Pharmacy Academics
(414) 225-1535
nicole.lentz@viventhealth.org

ASHP Accreditation Status:

Accredited



RESIDENCY OPEN HOUSE

Virtual Teams Meeting
Thurs. November 21st 2024
5-6:00pm CST

Join on your computer, mobile app or room device

[Join the meeting now](#)

Meeting ID: 251 349 202 763

Passcode: okpSmQ

Or call in (audio only)

1-414-436-6477

Phone Conf ID: 453 198 549#

ABOUT VIVENT HEALTH

Vivent Health has been at the forefront of the fight against HIV since the earliest days of the epidemic. At the center of all we do are our nationally renowned efforts to provide the best patient-centered model of care possible. We champion the needs of our patients and care for them with the utmost respect. The Vivent Health HIV Medical Home delivers the best health outcomes for patients by providing comprehensive care—from nutrition to mental health. As a nationally recognized and respected champion for people living with HIV, our patients receive the highest quality of care customized to meet their individual needs. In addition to expert HIV medical treatment, we also deliver primary care that includes the diagnosis and treatment of general health and chronic health conditions, including those that require a specialist.



VIVENT HEALTH STATEMENT ON DIVERSITY, EQUITY, INCLUSION & BELONGING

Vivent Health strives to nurture and empower an inclusive environment in which everyone is recognized, valued, and respected for their contribution regardless of the color of their skin, their gender identity or gender expression, where they live, or who they love. Leveraging the diversity of our organization is essential to our ability to strengthen the pursuit of our mission and the accomplishment of our vision—a world without AIDS.

The Vivent Health workforce demonstrates strong diversity. Over 37% of the workforce identifies as non-white, which includes 20% of employees who identify as Black/African American and 12.2% identifying as Hispanic or Latino. Employee-led resources groups provide space for comradery amongst those with shared culture and experiences. These groups also provide a platform to share with and educate others within the organization about the challenges and triumphs uniquely affecting them, fostering allyship.



PHARMACY DEPARTMENT

The Vivent Health pharmacy department provides comprehensive outpatient services to patients within our medical home with the goal of achieving optimal medication therapy outcomes for all patients. To achieve this goal, pharmacists provide clinical services from both the medical clinic and the pharmacy, as well as distributive services to support seamless care in our fully integrated model. Clinical pharmacists working under a broad scope of practice, provide direct services for many conditions including, but not limited to HIV/AIDS, anticoagulation, hypertension, diabetes, asthma/COPD, and smoking cessation. Additionally, the Milwaukee and Madison pharmacies are accredited with HIV distinction through the Accreditation Commission for Health Care and serve 2500 patients throughout the state of Wisconsin. The pharmacy department has an active role in organization-wide committees and supports ongoing expansion at Vivent Health.



PGY2 PROGRAM SUMMARY

PGY2 PROGRAM PURPOSE

PGY2 pharmacy residency programs build on Doctor of Pharmacy (PharmD) education and PGY1 pharmacy residency programs to contribute to the development of clinical pharmacists in specialized areas of practice. PGY2 residencies provide residents with opportunities to function independently as practitioners by conceptualizing and integrating accumulated experience and knowledge and incorporating both into the provision of patient care or other advanced practice settings. Residents who successfully complete an accredited PGY2 pharmacy residency are prepared for advanced patient care, academic, or other specialized positions, along with board certification, if available.

PGY2 PROGRAM REQUIREMENTS

1. Completion of all required learning experiences
2. Documentation of duty hours, 52-week duration of program
3. Achieved for residency status for all R1.1 ASHP objectives
4. Achieved for residency status for 90% of all other required ASHP objectives
5. No objectives rated as “needs improvement” by end of program
6. Residency research project including a poster or platform presentation and a manuscript style final report
7. Development or enhancement of an ambulatory care pharmacy service
8. Develop or revise and implement an administrative or quality-focused policy or procedure
9. Complete four presentations on disease state updates, in addition to required presentations imbedded within individual learning experiences
10. Complete learning experience, preceptor and self-evaluations as assigned



CLINICAL EXPERIENCES

MEDICAL HOME CLINIC:

Cardiology
Endocrinology
Men’s, Women’s, and Transgender Health
Tobacco Cessation

INFECTIOUS DISEASES

GASTROENTEROLOGY

GERIATRICS

PSYCHIATRY

PULMONOLOGY

SPECIALTY PHARMACY

LONGITUDINAL EXPERIENCES

ADMINISTRATION, EDUCATIONAL ACTIVITIES, QUALITY, RESEARCH



ADDITIONAL PROGRAM INFORMATION

ELECTIVES:

Potential elective experiences will be considered based on resident interest and preceptor availability.

SALARY/BENEFITS:

Residents receive \$50,000/year and the option of Vivent Health Employee Benefits including medical, dental and vision coverage.

CONFERENCES/INTERVIEWS:

The resident will be required to attend ASHP Midyear Clinical Meeting. The program will financially support required conference attendance (registration, lodging, travel, meal per diem); if expected financial support is not available from the agency, Midyear conference attendance will not be required. Additional conference attendance and interview leave will be granted at the discretion of the Residency Program Director and must be within ASHP and Vivent Health Human Resources policies.

VACATION/HOLIDAYS:

Vivent Health Clinics and Pharmacies are open Monday – Friday excluding 12 company-paid holidays. Residents will receive 10 days paid time off.



PGY2 APPLICATION INFORMATION

APPLICATION INFORMATION

Applicants must be a PharmD graduate of an accredited college of pharmacy and be participating in or have completed an ASHP-accredited PGY1 pharmacy residency program or one in the ASHP accreditation process (candidate or preliminary accreditation status), unless otherwise approved by ASHP as a PGY2 residency application candidate. Applicants must be eligible for licensure in Wisconsin. The application deadline is January 5th, 2025 and all materials must be received by that date to ensure the application is considered. Applications should be submitted electronically through ASHP PhORCAS.

No person at Vivent Health will solicit or accept any ranking-related information from any applicant.

REQUIRED APPLICATION MATERIALS INCLUDE

1. Letter of intent, not to exceed one single-spaced page, highlighting your strengths as a candidate as well as your interest in Vivent Health. Please follow these instructions while writing your letter of intent:
 - i. Formal heading with addresses is not needed
 - ii. Letter should be addressed to Members of the Residency Advisory Committee
 - iii. Margins should be set no less than "Narrow" (0.5" all around)
2. Curriculum Vitae
3. Three letters of reference using the PhORCAS Standardized Reference Template
4. Official college of pharmacy transcript

Each residency candidate is responsible for properly completing the online application, sending fees to PhORCAS on time, and regularly checking the status of their file online by logging onto PhORCAS web application. The Residency Advisory Committee reserves the right to review each application on a case-by-case basis.

INTERVIEW FORMAT

Vivent Health will be conducting residency interviews in a virtual format for 2025. Candidates will have an opportunity for an optional in-person site tour.

PROGRAM CONTACT

Residency Program Director

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OUR TEAM

CAT HAYES **CURRENT RESIDENT**



Cat is the current PGY2 pharmacy resident with Vivent Health. She received her Doctor of Pharmacy degree from the University of Illinois Chicago College of Pharmacy in Rockford, IL and completed her PGY1 pharmacy residency at Northwestern Memorial Hospital in Chicago, IL. Her professional interests include HIV management, gender-affirming care, cardiology, and transitions of care. She is passionate about working closely with patients to achieve their care goals.

TONY FIELDS **CHIEF PHARMACY OFFICER**



Tony serves as the Chief Pharmacy Officer at Vivent Health. He graduated with his PharmD from University of Wisconsin School of Pharmacy. Tony initially began his career with Walgreens, progressing from a Pharmacy Technician to Pharmacy Manager to District Manager and eventually served as the Regional Healthcare Director. Tony joined the Vivent Health team in 2018 and values the commitment to achieving Vivent's mission of being relentless champions for patients living with HIV and optimizing the pharmacy department for this pursuit through both outpatient and clinical pharmacy focus.

PRECEPTORS

HAILEY KEESER



Hailey is a Clinical Pharmacist with Vivent Health. She works directly with the medical care team to ensure medications contribute to optimal health outcomes. Additionally, she works with the medical team to independently manage anticoagulation, diabetes, hypertension and tobacco cessation. She earned her pharmacy degree from the University of Wisconsin-Madison and completed her pharmacy residency in Milwaukee with Vivent Health. Her professional interests include HIV care, LGBTQIA health, and population health. She enjoys working with Vivent Health's diverse group of providers and patients to pursue equitable access to quality health care.



NICOLE LENTZ



Nicole has been a pharmacist with Vivent Health since 2012 and currently serves as the Director for the PGY2 Ambulatory Care Residency Program. She graduated with her Doctor of Pharmacy degree from the University of Wisconsin School of Pharmacy in 2007 and is a Board-Certified Ambulatory Care Pharmacist. She is also certified as an HIV Expert through the American Academy of HIV Medicine. Since her student internship rotation at a pharmacy specializing in HIV medications, she has been passionate about quality HIV care. She finds great reward participating in the interdisciplinary, medical home model of care, largely for an underserved population. Nicole eagerly serves as a preceptor for the pharmacy residency program and for many schools of pharmacy. Nicole's passion is to create, elevate and maintain collaborative partnerships and activities throughout Vivent Health – both with internal and external stakeholders.

ANN SCHNEPF-VISOR



Ann is the pharmacy manager at Vivent Health Pharmacy in Madison, WI. She graduated with her Doctor of Pharmacy degree from the University of Wisconsin School of Pharmacy in 2014 and is certified as an HIV Expert through the American Academy of HIV Medicine. Her passion for working with underserved populations and patients living with HIV began in pharmacy school while doing a rotation with AIDS Resource Center of Wisconsin and continues as the organization has expanded into Vivent Health. Ann enjoys collaborating in a multidisciplinary environment and sharing her administrative experience with students and residents.

KARENA CRETEN



Karena is a pharmacist with Vivent Health currently working as the Director of Pharmacy Compliance Quality and Integration. She was introduced to Vivent Health in 2014 as a pharmacy student and has been inspired to be a part of HIV Patient Centered Medical Home coordinated healthcare ever since! Karena graduated from the University of Notre Dame in 2000 (BS Biology) and 2002 (Masters in Education) and worked in education for many years before attending Pharmacy School at Concordia University Wisconsin. She completed the PGY1 Ambulatory Care Residency with Vivent Health in 2015-2016 and has enjoyed working with the many Vivent Health locations, departments, and champions since then. Karena has a passion for collaboration and teamwork, project management, quality improvement, and learning opportunities.



DAN SCALES



Dan Scales is a pharmacist with Vivent Health currently working as the Director of Clinical Pharmacy. He presently oversees Vivent Health's Clinical Pharmacists and its clinical pharmacy operations and is tasked with developing special projects that continue to build the bridge between pharmacy and the rest of Vivent Health's Medical Home. Previously he founded and operated Scales Pharmacy, an independent community pharmacy with emphasis on HIV care and prevention, as well as gender identity and sexual health. His passions are LGBTQIA health and advocacy and driving the practice of pharmacy forward.